

RUSSELL'S PEST CONTROL

Treatment Procedures

We at Russell's thank you for allowing us to meet your pest control needs. We feel that knowledge is a great part of our quest to provide you with the best possible service. Therefore, we have provided this notice to help inform you of the nature of the services we provide. The initial service will include an inside and outside inspection to help identify any current issues. This inspection will help determine whether material needs to be applied inside. Often, identifying and resolving underlying issues, such as cracks and openings, can resolve issues without the application of pesticides. After any interior issues are resolved, we will continue service with a "Perimeter Service Contract." This contract means that our primary treatment is done on the outside. Most extra services are included in your contract at **No Charge**. However, various problems may require contract modifications in order to properly treat the issues. This modification could result in additional charges until the problem is resolved to your satisfaction. Any extra services will be scheduled as soon as we have a technician in your general area, but no later than 72 hours.

You can request an extra service by calling our office 865-584-8549. Our trained staff will make every effort to quickly provide you with a date and time when your service will be performed.

Exterior Service Includes

- Inspection of exterior structure and identification of pests to be treated.
- Identifying any areas that may require your attention, such as: various openings/cracks around windows, doors, in walls, around pipes, sanitation issues, standing water, landscaping concerns, and other common problems. Fixing these issues can help prevent pest entry and breeding sites.
- Removal of wasp nests, and cob webs within reach of our equipment.
- Application of liquid products around doors, windows, vents, pipe entries, lower foundation walls, and eaves.
- Application of granular products around the foundation of the structure.

Interior Service Includes

- Inspection of the interior structure and identification of pests to be treated.
- Identifying any areas that may require your attention, such as: various openings/cracks around windows, doors, in walls, around pipe entrances, and any underlying sanitation issues.

We apply all products as specified by the product label.

We understand these primary procedures may need to be modified; therefore all of our technicians are trained to inspect and treat for such modifications. Many pest problems require specialized treatments, such as roaches, some species of spiders, and wood destroying insects. These are some issues that may require additional charges and more visits, but will only be done with your express permission.

Again, please contact our office for any questions regarding your service or any other pest needs you may have. Our professionally trained staff will be happy to help you.

Thank you for choosing Russell's!!!